

PRIVACY POLICY

At EXCELSIA STUDIOS we respect your concerns about privacy. This policy is intended to ensure your information is handled in a safe and responsible manner. As we continue to evolve our Web site and incorporate new technologies to improve communication, our policies may change. We encourage you to refer to this policy on an ongoing basis to stay abreast of our most current Privacy Policy practices.

WHAT INFORMATION DO WE COLLECT?

Currently, EXCELSIA STUDIOS gathers information (such as name, e-mail address and post code) strictly for contact purposes when users opt to fill out an on line form to inquire about our company and about membership. In some cases we ask for other optional information including additional contact information and certain demographic information (such as phone number and gender).

HOW DO WE USE YOUR INFORMATION?

We may use your information to communicate special offers, promotions and information about our company to you via email or text message. If you do not wish to receive these emails or text messages you will have the option to opt out of future mailings (see the section below). We may also use your information to compile usage statistics and other data regarding the use of the Web site services. We will not share your personally identifiable information with third parties, outside of the limited circumstances referenced in the paragraph immediately below.

HOW DO WE USE YOUR EMAIL INFORMATION?

At EXCELSIA STUDIOS we respect your concerns about privacy. We collect email information to provide a more personalised and relevant experience. If you give us your email address, when you inquire about membership or sign up, we will send you emails about exclusive offers, news at EXCELSIA STUDIOS. If you have previously opted out of receiving emails from us, providing updated information will act as an 'opt back-in'.

If you want to opt-out of receiving promotional emails, simply click on the unsubscribe link located on the bottom of all of our emails.

Although we strive to update our email list as frequently as possible, you might receive another contact before we are able to remove you. Please note that you will continue to receive Member Services related communications as it pertains to your member account. EXCELSIA STUDIOS may use any of your contact information held on file (including Email, Mailing & Phone) to communicate with you in relation to day to day administrative activities, such as freeze requests, online purchases and important service alerts. EXCELSIA STUDIOS never sells or rents your name, e-mail address, or any other personally identifiable information to third parties.

DO WE USE COOKIES?

We use cookies to enhance your experience on our web site. For example a cookie enables us to remember the region or specific page you have visited so the next time you return to our site you do not have to select that again.

You can set your Internet browser (like Internet Explorer or Safari) to warn you every time a cookie is sent, or to turn off all cookies. See your browser's Help menu for these instructions. By disabling your cookies you will not have access to some of the features that enhance your user experience on our site.

HOW DO WE PROTECT CHILDREN ON OUR WEB SITE?

We are committed to making a safe environment for children on our site. When we collect information for membership inquiry purposes, users are informed they must be at least 18 years of age or have parental consent to provide personally identifying information to us. We encourage parents to monitor children's Internet use to keep them safe while navigating EXCELSIASTUDIOS.COM.AU and all other areas of the Internet.